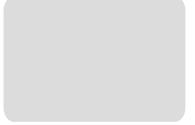
PASSEXAM 問題集

更に上のクオリティ 更に上のサービス













1年で無料進級することに提供する http://www.passexam.jp **Exam** : **GE0-806**

Title : Genesys Certified

Professional 8 System

Consultant, Genesys

Workforce Management

(GCP8 - CWFM)

Version: DEMO

- 1. Which of the following automatically synchronizes configuration data, collects historical data, and provides real-time agent-adherence information to users of WFM web for Supervisors?
- A. WFM Server
- B. WFM Data Aggregator
- C. WFM Builder
- D. WFM Synchroserver

Answer: B

- 2. Which of the following is responsible for building WFM schedules?
- A. WFM Server
- B. WFM Data Aggregator
- C. WFM Builder
- D. WFM Scheduler

Answer: D

- 3. Which are primary elements of workforce management provided by Genesys WFM?
- A. Service Factor
- B. Forecasting
- C. Scheduling
- D. Adherence
- E. Mobile Tracking

Answer: B Explanation:

Reference: http://docs.genesys.com/Documentation/WM/8.5.0/Admin/Forecasting

- 4. Which of the following Genesys documentation will answer questions regarding sizing the WFM Database?
- A. Genesys 8.0 Supported Operating Systems and Database Reference Manual
- B. WFM 8.x Administrator's Guide
- C. Genesys 8.x Database sizing Estimator
- D. WFM Installation Manual

Answer: B **Explanation:**

Reference:

http://www.genesys.com/resources/training/certification/Exam_Study_Guide_GCP8_CWFM.pdf

- 5. Which of the WFM Applications below connects to the Stat Server in order to receive Real-Time Adherence information from Genesys?
- A. WFM Builder
- B. WFM Configuration Utility
- C. WFM Web
- D. WFM Data Aggregator

Answer: B Explanation:

