Exam : **7495X**

Title : Avaya Oceana™ Solution Integration Exam

Version : DEMO

1.Which snap-in provides a single interface through which client components can manage and retrieve customer Information from Context Store, Multimedia Database and CRM?
A. OceanaCoreDataService Snap-in
B. ContactCenterService Snap-in
C. CustomerManagement Snap-in
D. CustomerJourneyService Snap-in
Answer: C

2.AVA is required for providing which two integrations for Avaya Oceana® 3.5 solution? (Choose two.)
A. Avaya Chatbot
B. Avaya Mobile Video
C. Webchat
D. SMS
E. Social Media
Answer: AC
Explanation:
Reference: https://downloads.avaya.com/css/P8/documents/101054790

3.Which snap-in is required for implementing POM in an Avaya Oceana ® solution?
A. ORCRestService
B. AgentControllerService
C. AutomationController
D. OBCService
Answer: D
Explanation:
Reference: https://downloads.avaya.com/css/P8/documents/101051672

4.For the implementation of an Avaya mobile Video solution, which two additional components are required? (Choose two.)
A. Avaya Aura® Web Gateway
B. Avaya Mobile Video Gateway
C. Avaya Aura® Media Server
D. Equinox Management Server
E. Avaya Aura® Session Manager
Answer: CA

5.While deploying the Avaya Oceana® solution, it is recommended that the customer provide an External data mart (EDM) database for Context Store.
Which three databases are supported for EDM deployment? (Choose three.)
A. Sybase
B. Informix
C. Microsoft SQL Server
D. PostgreSQL
E. Oracle Database

Answer: CDE

Explanation:

Reference: https://documentation.avaya.com/bundle/DeployingAvayaOceanaSolution_r34/page/Create_the_database_for_External_Data_Mart.html