

Exam : 64022T

**Title : Administering Avaya Cloud
Office Specialized**

Version : DEMO

1. When creating IVR menus, what factor should be prioritized to enhance user experience?

- A. Menu depth and complexity
- B. Clarity and brevity of menu options
- C. Use of automated speech recognition
- D. Background music choices

Answer: B

2. What is the primary advantage of setting a company-wide Caller ID name?

- A. To enhance the privacy of individual users
- B. To improve the recognition of outgoing calls by recipients
- C. To reduce the number of spam calls received
- D. To increase the speed of call connection

Answer: B

3. What is the primary reason to set up or provision J100 series phones in a business environment?

- A. To reduce operational costs
- B. To enhance user mobility
- C. To integrate with existing communication systems
- D. To implement new technology trends

Answer: C

4. Why should the general settings for company caller ID be reviewed periodically?

- A. To ensure alignment with the company's branding and identity updates
- B. To comply with new telecommunications standards
- C. To reduce the load on the system's database
- D. To foster a competitive edge in the market

Answer: A

5. What considerations are critical when managing call handling and forwarding features for remote teams?

- A. Configuring different time zones
- B. Assigning roles based on seniority
- C. Integrating mobile and landline forwarding
- D. Implementing secure connections

Answer: D